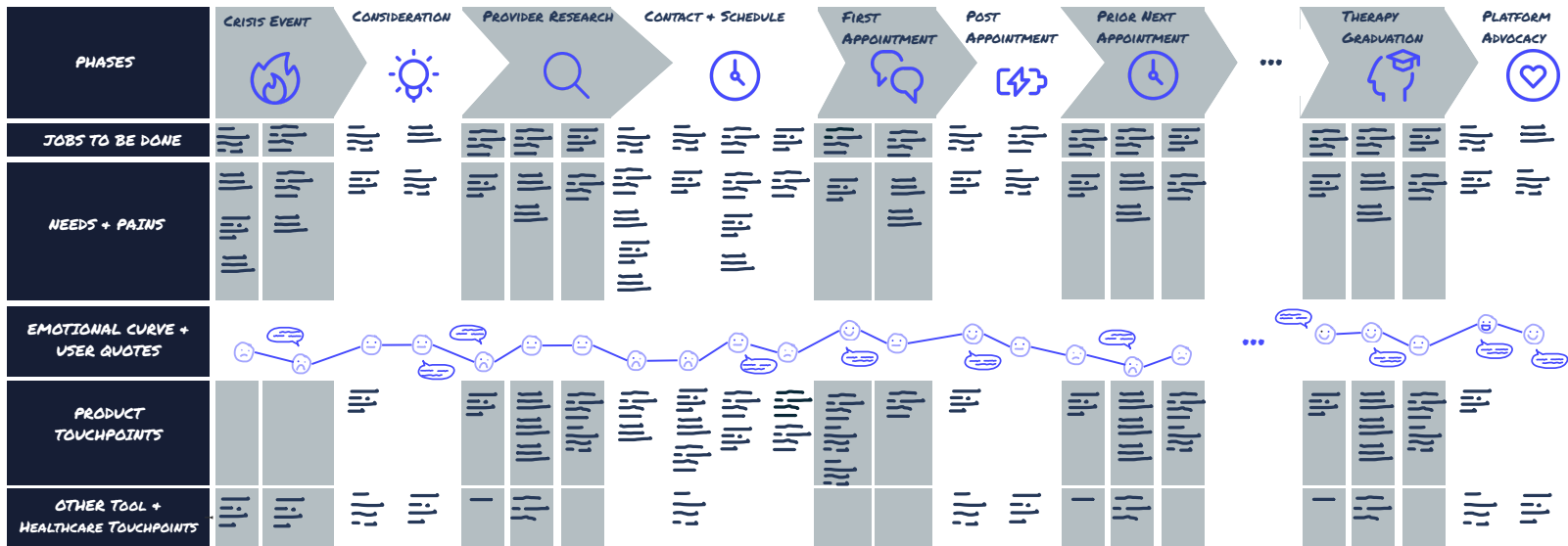


USER JOURNEY MAP EXAMPLE: MENTAL HEALTH SUPPORT

SCHEDULING JOURNEY FOR FIRST-TIME PATIENTS WITH (NON-LIFE THREATENING) CRISIS EVENTS

UXcam



THIS USER JOURNEY MAP IS FICTIONAL, BUT ORIENTED ON JOHANNE MILLER'S UX CASE-STUDY [DESIGNING A MENTAL HEALTHCARE PLATFORM](#)